

LOW SEASON 2010-2011



FLORENCE
sightseeing &
museums

ROME
& the VATICAN
MUSEUMS

VENICE
& the Lagoon

PROGRAM VALID 01 NOVEMBER 2010- 10 APRIL 2011

Welcome to Italy!

We are happy to introduce to you our tour reservation services in Florence, Rome, Siena and Venice!

TuscanyAll is a registered travel agency and is authorized by the Florence Chamber of Commerce.

TuscanyAll works closely with the most important Italian museums and tourist facilities in these cities. For this reason, you can be confident when booking with TuscanyAll, that you will receive superior assistance in fulfilling your requests.

TOUR FREQUENCY

All tours are guaranteed on the days listed and confirmed for the departure time indicated, until the groups reach maximum capacity.

Advanced booking is required for all tours and must be confirmed by TuscanyAll.

MUSEUM TICKET RESERVATION

We can also book museum tickets for you so that you can avoid the long lines at the museums.

PRIVATE TOURS

In addition to these tours, PRIVATE TOURS can be organized in any language of your choice and around your special requests.

CONTACT US

Rome tours:

info@rome-museum.com

Florence tours:

info@florence-museum.com

Venice tours:

info@venice-museum.com

Siena tours:

info@siena-museum.com

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www.italy-museum.com



Tours in other languages

Tour	French	Spanish	German
Uffizi Gallery	Tue,Thu, Sat	Tue,Thu, Sat	Tue,Thu, Sat
Accademia	Tue,Thu, Sat	Tue,Thu, Sat	Tue,Thu, Sat
Walking Tour	Tue,Thu, Sat	Tue,Thu, Sat	Tue,Thu, Sat
Florence in a Day	Tue,Thu, Sat	Tue,Thu, Sat	Tue,Thu, Sat
Vatican Museums	Sat at 10.30 am	Sat at 10.30 am	–
Vatican + St. Peter	Sat at 10.30 am	Sat at 10.30 am	–



Special Florence Tour Combinations

UFFIZI GALLERY + ACCADEMIA GALLERY 60,00 Euro instead of 64,00

UFFIZI GALLERY+FLORENCE WALKING TOUR 52,00 Euro instead of 58,00

ACCADEMIA GALLERY+FLORENCE WALKING TOUR 46,00 Euro instead of 56,00

FLORENCE IN A DAY

UFFIZI GALLERY + ACCADEMIA GALLERY + FLORENCE WALKING TOUR
77,00 Euro instead of 89,00

Florence

www.florence-museum.com

TOUR U1

Uffizi Gallery Tour

PRE-BOOKED TICKETS!

€ 33

STARTING TIME: 3.30 pm

DURATION: about 2 hours

LANGUAGE: English

FREQUENCY: Tuesday, Thursday and Saturday

MEETING POINT: 15 minutes prior to the start of the tour. The meeting point will be written on your voucher

The price includes: guide service, headphones for groups over 15 people, museum entrance ticket and pre-booking fee

Children under 6 years of age have free entry.
(when the tour is over, visitors are free to visit the museum at their leisure)



ITINERARY: the museum houses the largest collection of Italian Renaissance paintings in the world! You will see some of the most famous paintings of all time including Botticelli's Birth of Venus, Leonardo da Vinci's Annunciation, Michelangelo's Holy Family, Titian's Venus of Urbino, and other works by famous masters. This includes Raphael, Giotto, Caravaggio, Cimabue, Paolo Uccello, Filippo Lippi, Simone Martini, and many more!

TOUR A2

Accademia Gallery Tour

PRE-BOOKED TICKETS!

€ 31

STARTING TIME: 11.15 am

DURATION: 1 hour of guided tour inside the museum, 1 hour and 30 minutes total

LANGUAGE: English

FREQUENCY: Tuesday, Thursday and Saturday

MEETING POINT: 15 minutes prior to the start of the tour in front of the Accademia Gallery, Via Ricasoli 60

The price includes: guide service, headphones for groups over 15 people, museum entrance ticket and pre-booking fee

Children under 6 years of age have free entry.
(when the tour is over, visitors are free to visit the museum at their leisure)



ITINERARY: home to Michelangelo's David, the most famous statue in the world! There are also some unfinished works by Michelangelo, the "Prisoners", that allow you to see how he worked the massive blocks of Carrara marble. The tour guide explanation includes a detailed introduction to Michelangelo's life and this extraordinary period.

TOUR W3

Florence Walking Tour

€ 25

STARTING TIME: 1.45 pm

DURATION: about 1 hour and 30 minutes

LANGUAGE: English

FREQUENCY: Tuesday, Thursday and Saturday

MEETING POINT: 15 minutes prior to the start of the tour. The meeting point will be written on your voucher

The price includes: guide service, headphones for groups over 15 people



Children under 14 years of age will receive free admission if accompanied by an adult.

PARTICIPANTS ARE ALWAYS REQUIRED TO BE AT THE MEETING POINT 15 MINUTES PRIOR TO THE START OF THE TOUR

ITINERARY: Duomo, Palazzo Davanzati, Palazzo Vecchio, the squares, the monuments, the Ponte Vecchio. You will be amazed to learn even the smallest of art details that makes Florence the famous city that gave birth to Dante and Michelangelo.

TOUR W3 + U1 + A2

Florence in a Day

SPECIAL COMBINATION RATE

€ 77,00 instead of € 89,00

€ 77

STARTING TIME: 11.15 am

DURATION: full day

LANGUAGE: English

FREQUENCY: Tuesday, Thursday and Saturday

MEETING POINT: 15 minutes prior to the start of the tour. The meeting point will be written on your voucher

The price includes: guide service, headphones for groups over 15 people, museums entrance tickets and pre-booking fees



ITINERARY: walking tour around FLORENCE HISTORICAL CENTRE and visits to the ACCADEMIA and to the UFFIZI galleries. Enjoy the highlights of Florence and its two most important museums all in one day!

Children under 6 years of age will have free entry. Children under 14 years of age pay 55,00 Euro when accompanied by an adult

Rome

www.rome-museum.com

TOUR G3

Vatican Museums & Sistine Chapel

€ 42

PRE-BOOKED TICKETS! No waiting in line

STARTING TIME: 9.30 am

DURATION: about 2 hours and 30 minutes

LANGUAGE: English

FREQUENCY: every day except Sunday and Wednesday.

MEETING POINT: large stairs in Via Tunisi, between the Caffè Vaticano and the Hotel Alimandi

The price includes: direct entrance to the Vatican Museums without waiting in line, museum entrance ticket and pre-booking fee, museum maps, guide service, headphones



ITINERARY: the tour covers the most important “must-see” artworks in the Museums, including the Sistine Chapel and Raphael’s Stanze. Visitors will be provided with a map and headphones that amplify the tour guide’s voice, because in some areas of the Museums people are not allowed to speak loudly.

Children under 6 years of age have free entry.

Children 7-13 years of age pay reduced price ticket, they will receive a 5.00 euro discount

PARTECIPANTS ARE REQUIRED TO BE AT THE MEETING POINT 15 MINUTES PRIOR TO THE START OF THE TOUR

PRIVATE TOURS

In addition to this tour, PRIVATE TOURS to the Vatican Museums can be organized around your special requests and in any language of your choice.

TOUR G4

Vatican Museums Sistine Chapel & St. Peter’s Basilica

€ 47

PRE-BOOKED TICKETS! No waiting in line

STARTING TIME: 9.30 am

DURATION: about 3 hours and 30 minutes

LANGUAGE: English

FREQUENCY: every day except Sunday and Wednesday

MEETING POINT: large stairs in Via Tunisi, between the Caffè Vaticano and the Hotel Alimandi

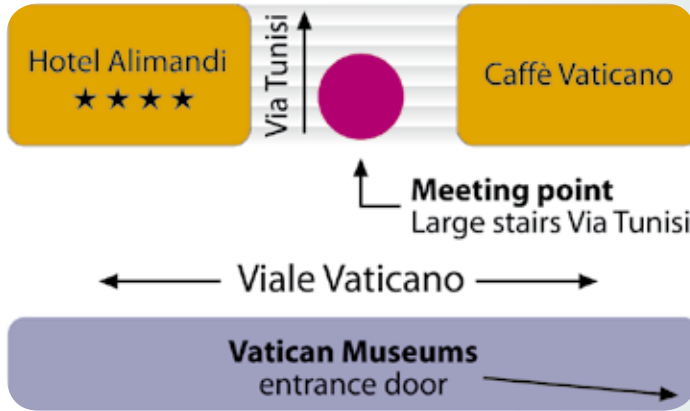
The price includes: direct entrance to the Vatican Museums without waiting in line, museum entrance ticket and pre-booking fee, museum maps, guide service, headphones



ITINERARY: the itinerary is the same of tour G3 (see above) but lasts one hour more. After visiting the Sistine Chapel, the tour goes to St. Peter’s Basilica.

Children under 6 years of age have free entry. Children 7-13 years of age pay reduced price ticket, they will receive a 5.00 euro discount

Vatican Museums Meeting Point



PRIVATE TOURS

In addition to these tours, PRIVATE TOURS can be organized around your special requests and in any language of your choice. Most requested private tours are: Borghese Gallery, the Vatican Museums, the Antique Rome walking tour, and the Baroque Rome walking tour.

REGULAR TOURS AVAILABLE ON REQUEST

On request and once the minimum number of participants is reached (that is 8 participants), we organize the following tours:

Borghese Gallery Tour – 33 euro per person

Ancient Rome Walking Tour (Colosseum and Roman Forum) – 33 euro per person

Baroque Rome Walking Tour (squares and fountains) – 25 euro per person



Venice

www.venice-museum.com

TOUR V1

Venice Walking Tour

€ 38

STARTING TIME: 9.15 am

DURATION: about 2 hours and 30 minutes

LANGUAGE: English

FREQUENCY: every day

MEETING POINT: San Marco's square, in front of the Tourist Information Office (Apt San Marco 71/F) close to the Correr Museum

The price includes: guide service, headphones, entrance ticket for the Doge's Palace

Children under 6 years of age have free entry.

PARTECIPANTS ARE REQUIRED TO BE AT THE MEETING POINT 15 MINUTES PRIOR TO THE START OF THE TOUR



ITINERARY: an enchanting panoramic tour of Venice and its main monuments: the Basilica and the Doges' Palace.

Through the explanations of an expert tour guide, you will admire Piazza San Marco acknowledged as "the finest drawing room of Europe", a representative place of the Venetian government; the Basilica of San Marco, and the Doge's Palace, a Gothic masterpiece, the principal attraction of the city of Venice.

You will hear the legendary stories surrounding the Bridge of Sighs (Ponte dei Sospiri) and the Venetian Prisons.

TOUR V2

Afternoon Walking tour and the canals by *gondola*

€ 39

STARTING TIME: 3.00 pm

DURATION: about 2 hours and 15 minutes

LANGUAGE: English

FREQUENCY: every day

MEETING POINT: San Marco's square, in front of the Tourist Information Office (Apt San Marco 71/F) close to the Correr Museum

The price includes: guide service, headphones, gondola tour



ITINERARY: spend an afternoon walking down the beautiful Venetian streets and enjoy a *gondola* ride!

Children under 6 years of age have free entry.

TOUR V3

Secret Itineraries Guided Tour

€ 24

STARTING TIME: 9.55 am; 10.45 am; 11.35 am
DURATION: about 1 hour
LANGUAGE: English
FREQUENCY: every day
MEETING POINT: 15 minutes prior to the start of the tour at the Doge's Palace main entrance
The price includes: guide service, entrance ticket, pre-booking fee.

Children under 6 years of age have free entry. School teachers, people over 65 years of age, children 6-14 years of age and European students with student card up to 29 years of age pay reduced price ticket €18.00.



ITINERARY: the Secret Itineraries guided tour through the Doge's Palace holds the chambers where the delicate work of some of the most important bodies in the Venetian administration were carried out. The tour offers an interesting insight into the civil and political history of the city.



PRIVATE TOURS

In addition to these tours, PRIVATE TOURS can be organized around your special requests and in any language of your choice.

General Conditions

TuscanyAll organizes and gives the tours described in this program under the administrative authorization of the Provincial Authority of Florence, no. 425 dated 24/01/1995. The program conforms to the text established according to the D.L. 111/95, approved by EEC regulation 90/314. The contract is governed by the law provisions no.1084 dated 27/12/1977, ratification and enactment of the International Convention relating to the Travel Contract (C.C.V.).

In case of cancellation, if the cancellation is communicated to TuscanyAll at least 9 days prior to the date of the tour, there will be no penalty charge applied. If the cancellation is made from 8 to 3 days prior to the date of the tour, the penalty charge will equal 10% of the gross total. For cancellations that are made less than 3 days prior to the date of the tour, the penalty charge is 100% of the price paid.

If for any reason TuscanyAll cancels the tour, the client has the right to full reimbursement of the amount they have paid. Further recompensation is forbidden.

No reimbursement will be made in the case of no-shows. Likewise, no reimbursement will be made if the client gets lost during the tour or does not take part in the entire tour.

During the high season, despite the time of reservation, museum entry could be subject to delays which TuscanyAll is not responsible for. When TuscanyAll is obliged to change the program due to operational difficulties or to reasons beyond the control of TuscanyAll (such as travel conditions, strikes, changes in opening hours, museum closures, delays or other) an alternative itinerary and/or visits to other museums will be proposed without variation to the established tariff. The client will be informed as early as possible prior to the tour departure.

In the case of any unexpected increase in prices exceeding 10%, the tariffs will be adjusted and clients will be notified in writing as early as possible prior to the tour departure.

TuscanyAll is not responsible for damages caused by third parties or by greater forces. Moreover, TuscanyAll is not responsible for objects that are lost or stolen from clients while on our tours.

Client complaints must be made to TuscanyAll in writing within and no later than 10 days after the date of the tour. These programs and the rates indicated are valid from 01 November 2010 to 10 April 2011.

Booking Variations

At its own discretion TuscanyAll can, at any time, modify the booking and substitute services with others of similar characteristics and qualities, in case it is necessary to do so for reasons that are beyond the control of TuscanyAll.

Insurance

Insurance covers on the basis of the following law and European Community directive: art.3 L.R 23 marzo 2000 n.42; Legge 27 dicembre 1977 n. 1084; Direttiva 90/314/C.E.E. Del 13 giugno 1990 and contracted between TUSCANYALL.COM SRL and LA PIEMONTESE ASSICURAZIONI SPA with head offices in Scandicci (FI), Civil Responsibility Insurance Policy no. 66/13039.

All disputes will be settled by the Tribunal of Florence.

Notice: TuscanyAll is not responsible for eventual closures or partial closures of the Vatican Museums. The Sistine Chapel and the interior of St. Peter's Basilica at times are closed on the occasion of certain religious holidays and private papal ceremonies.

Tuscany All.com is a Travel Agency authorized by the Florence Chamber of Commerce, registration number 05511100488, according to Italian and European law and deals. Its work is based on the experience of its founding members in the field of internet and tourism industries.

The Company represents more than 200 selected properties located in Tuscany, offering a wide selection of villas, city centre apartments, holiday farms, hotels, B&Bs and historical residences.

www.tuscanyall.com

The Company is a tour operator authorized to sell tickets for the most important State museums in Italy and for the Vatican Museums. The online booking system offers the possibility of booking entry tickets, group guided tours, private tours and after-hour visits to museums in Rome, the Vatican, Venice, Florence, Siena and Milan.

www.italy-museum.com



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